

Programme

Aim

To provide a safe environment in which those involved in leading the student experience can listen to and discuss perspectives from key experts, considering implications and transferability for their institutions, and thus build a sustainable community of practice.

Objectives

1. Consider emerging trends in **superconvergence** across the UK higher education sector
2. To explore the role of the **student voice and student charters in our institutions**, with input from the NUS and from senior leaders.
3. To review delegates' experience of the network to date, and agree next steps in building a group that meets its members' needs

Programme

- 09.45** **Arrival:** registration, refreshments and networking
- 10.00** **Welcome and Introductions**
Dr Paul Gentle, Director of Programmes, Leadership Foundation and
Aaron Porter, Associate, Leadership Foundation
- 10:10** **Content on superconvergence (Dr Paul Gentle to advise – likely to be 2 speakers)**
- 11.30** Refreshment Break
- 11.45** **Can students be partners in a market? Putting students at the heart of the system?**
Liam Burns, President, National Union of Students **(approached- present via video)**
- 12.05** **Improving the student experience in a tough financial landscape**
Professor Patrick McGhee, Vice-Chancellor, University of East London & HEFCE Teaching, Learning & Student Experience Committee **(Confirmed)**
- 12:25** **Questions & Answers** with Liam Burns & Professor Patrick McGhee
- 12.45** Lunch and networking
- 13.30** **A fresh approach to student charters**
Christine Fyfe (Pro-Vice-Chancellor Students, University of Leicester) **(Confirmed)**
- 13.45** Questions & Answers with Christine Fyfe
- 13.55** **Structured table discussions (including case studies)**
- New strategies and ideas for listening to the student voice in institutions
 - Ensuring student charters are more than a piece of paper, live documents relevant to students and staff
 - Building capacity in students' union to ensure they reflect the full diversity of student views
- 14.30** Tea break
- 14.45** **Where next for the network?**
- 15.30** **Feedback**
- 15.45** **Debrief**
- 16.00** **Close**